

Warranty Statement



Lavco Industries Pty Ltd guarantees to all purchasers that each new Lavco product as bought directly from us or via our distributors / merchants is free from defects in all material and workmanship and is fit for purpose in use and application, upon the following terms, conditions and limitations.

- a. This Warranty is limited to replacing or repairing, at our discretion, any Lavco product or part thereof, which upon our inspection is determined to have been defective within the limitations of this Warranty
- b. The Warranty does not include installation or any other charge, and does not apply to any product as damaged or ineffective in operation due to accident, abuse or misuse, improper handling, insufficient protection during the construction program or improper maintenance in operation.
- c. This Warranty does not encompass fasteners or anchoring devices (*other than those supplied by Lavco, and in turn are not covered if proven to have been incorrectly installed*) nor consumables such as dispenser soaps (*e.g. water based in stainless product*) or papers (*the latter being the sole responsibility of the end-user*).
- d. The period during which Lavco Industries Pty Ltd products are warranted is as follows, from the date of invoice to a distributor/merchant or Lavco Industries customer.
 - i. Complete units such as Paper Towel Dispenser & Waste Receptacle / Soap Dispenser - 1 Year.
 - ii. #304 Stainless Steel Mirror Frames – 1 Year against corrosion.
 - iii. Hand Dryers - LV3HD-03/HD-04-12/HD-13 - 3 Years.
 - iv. Hand Dryers - LV3HD-01/HD-02/HD-05/HD-07/HD-08/HD-11 - 5 Years.
 - v. Hand Dryers - LV3HD-06/HD-09/HD-10 - 10 Years.
 - vi. All other product – 1 Year.
- e. Should Lavco Industries Pty Ltd be liable for a breach of a condition of warranty implied by Division 2 of Part V of The Trade Practices Act 1974 ("Act"), (not being a condition or warranty implied by Section 69 of the Act) our liability for the breach will, subject to Section 68A(s) of the Act, be limited to one of the following as determined by us:
 - a. If the breach relates to goods:
 - i. The replacement of the goods or the supply of equivalent goods;
 - ii. The repair of such goods;
 - iii. The payment of the cost of replacing the goods or of acquiring equivalent goods; or
 - iv. The payment of the cost of having the goods repaired; and
 - b. If the breach relates to services;
 - i. The supply of the service again;
 - ii. The payment of the cost of having the service supplied again
- f. The replacement or repair of defective Lavco Industries Pty product as stated in this Warranty shall constitute the sole remedy of the purchaser/installer/end-user and the sole liability of Lavco Industries Pty Ltd under this Warranty and is in lieu of all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose or otherwise.
- g. This Warranty extends only to commercial and/or institutional purchasers and is subject to inspection by an appointed agent of Lavco Industries Pty Ltd to determine any defect, at which point in time if proven to not be of either material or workmanship, a fee of up to AUD\$100 will be applied.
- h. This Warranty is in addition to other rights and remedies of the customer under law.
- i. Please contact Lavco Industries using the details as per below for any claims or information regarding this warranty.

"Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any reasonably foreseeable loss or damage. You are also entitled to have goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure"

Per Lavco Management

April 2013.